

#### 2011 ANNUAL AND SPECIAL MEETING





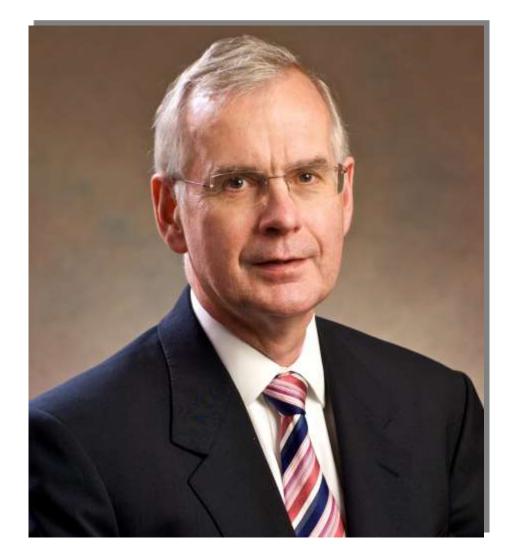












#### David G. Broadhurst





#### Frank J. Coleman





#### Wendy F. Evans





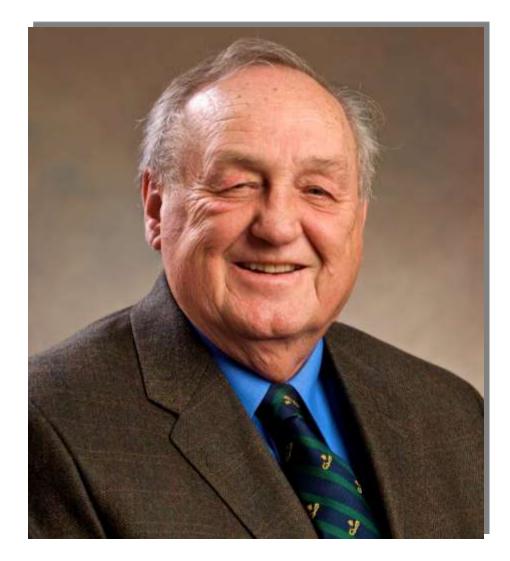
#### R. J. (Bob) Kennedy





#### Gary J. Lukassen





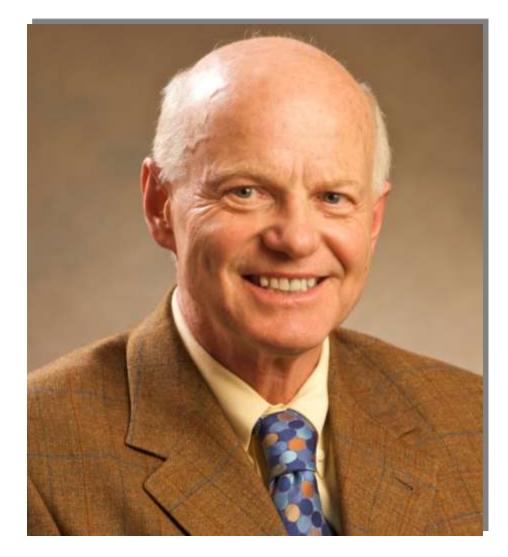
#### James G. Oborne





#### **Gary Merasty**





#### Ian Sutherland



### **Caution Concerning Forward Looking Statements**

Certain information presented today may constitute forwardlooking statements. Such statements reflect North West's current expectations, estimates, projections, and assumptions. These forward-looking statements are not guarantees of future performance and are subject to certain risks which could cause actual performance and financial results in the future to vary materially from those contemplated in the forward-looking statements. For additional information on these risks, please see North West's Annual Information Form under the heading, "Risk Factors".



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# **Ordinary Resolutions**

## 1. Appointment of Directors



# **Ordinary Resolutions**

## 2. Appointment of Auditors

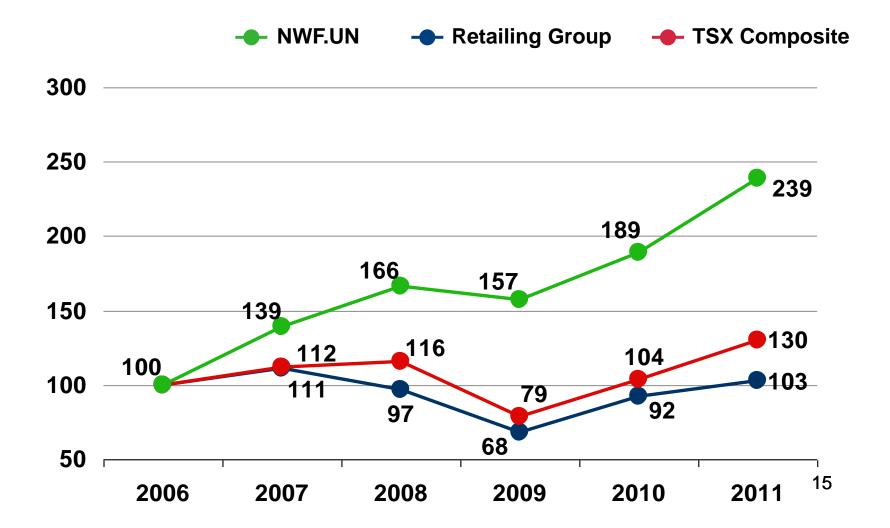


# **Executive Compensation Review**

- ✓ Completed every three years
- ✓ Pay aligns with "total return" focus
- ✓ "Top quartile" pay aligns with "top quartile" performance



### **Relative Unit Price Performance (%)**





# **Ordinary Resolutions**

### 3. Advisory Resolution on Executive Compensation



# **Ordinary Resolutions**

### 4. Approve an Amended and Restated Share Option Plan



# **2010 and Current Board Activity**

## ✓Income Trust Conversion

### **√IFRS**

✓Governance Policies

✓ Oversight on "More Growth in Store"



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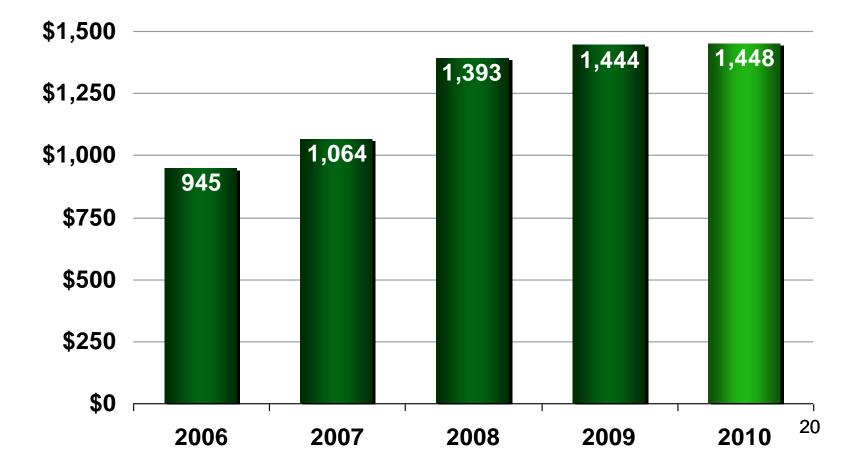






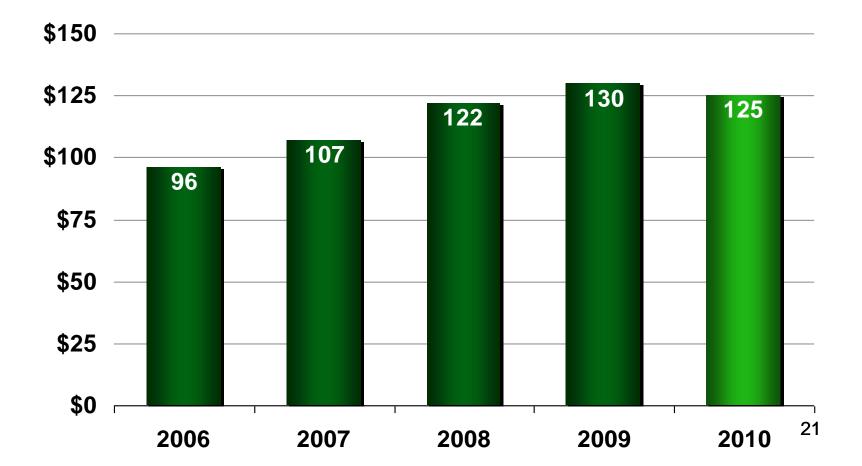


### 2010 Performance Consolidated Sales (\$ in millions)



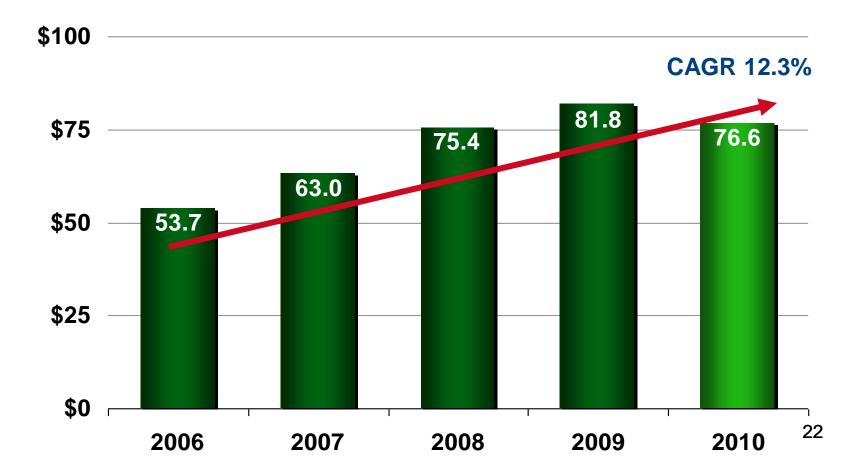


## 2010 Performance Trading Profit (\$ in millions)



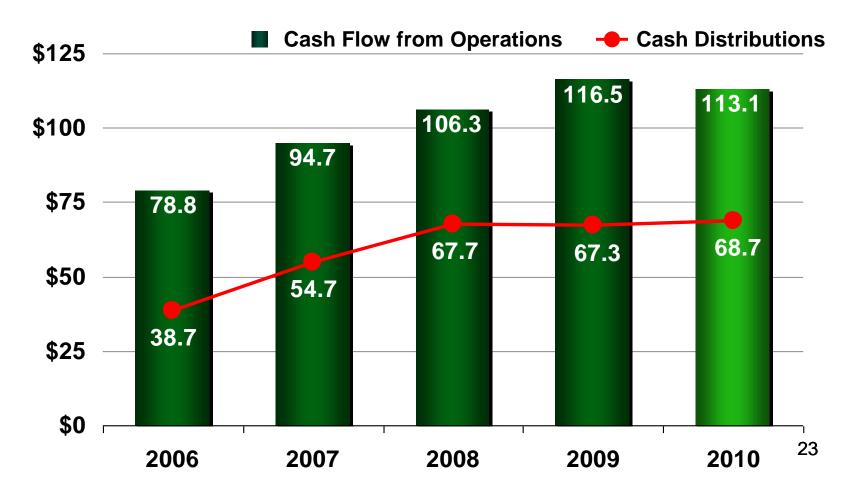


## 2010 Performance Net Earnings





## **2010 Performance** Cash Flow from Operations/Cash Distributions





# Conversion to a Share Corporation Expected Benefits

✓ Simplified tax and legal structure

✓ Greater access to capital markets

✓ New investors and improved liquidity



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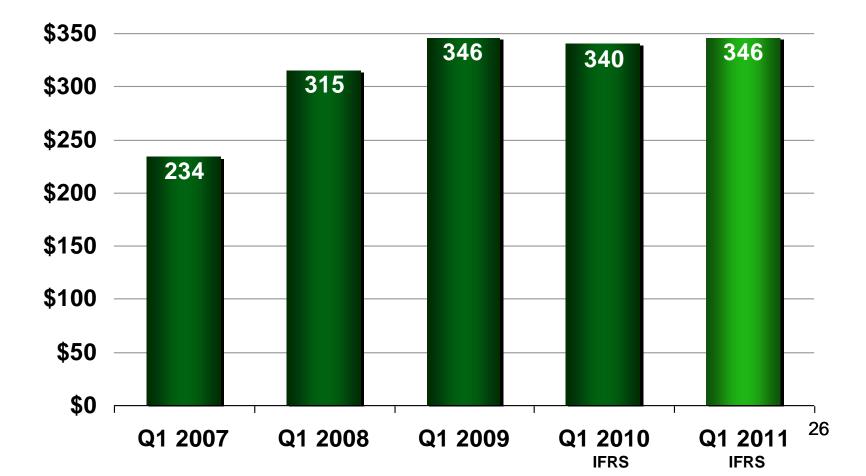






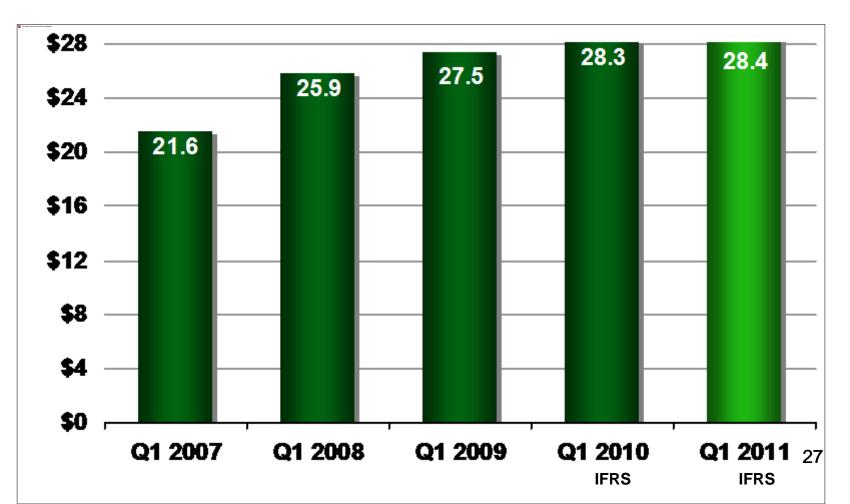


# 2011 First Quarter Performance Consolidated Sales



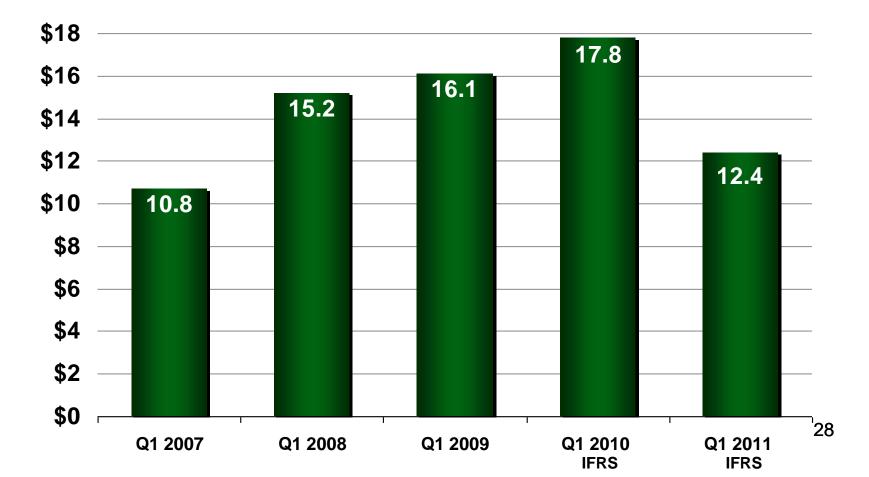


### 2011 First Quarter Performance Trading Profit





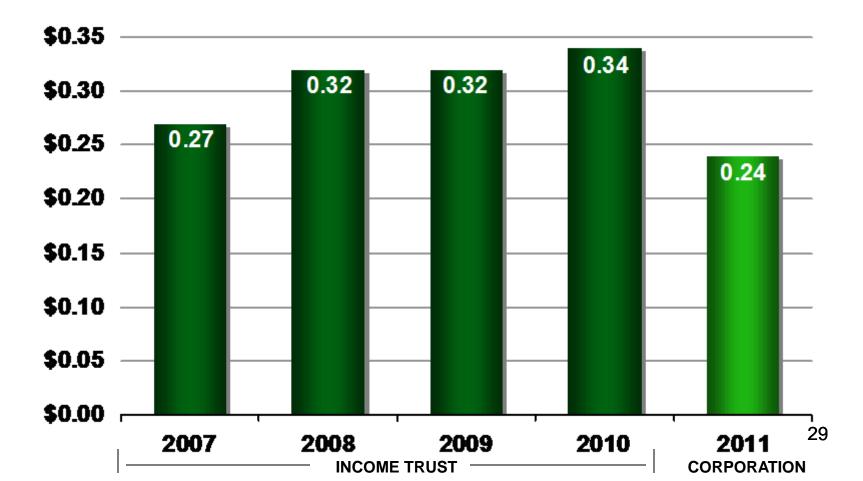
## 2011 First Quarter Performance Net Earnings





## **2011 First Quarter Performance** Quarterly Distributions/Dividends

Record Date - June 30 / Payment Date - July 15 (Per Unit/Per Share)





## **Distribution vs. Dividend**

	Income Trust	Corporation
Taxable Income	\$ 0.34	\$ 0.34
Corporate income tax payable	-	(0.10)
After-tax income available for distribution/dividend	\$ 0.34	\$ 0.24
Trust income marginal tax rate	46.4%	-
Eligible dividend marginal tax rate	-	25.1%
Individual income tax payable	\$ (0.16)	\$ (0.06)
After tax distribution/dividend	\$ 0.18	\$ 0.18



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Northern Northmart

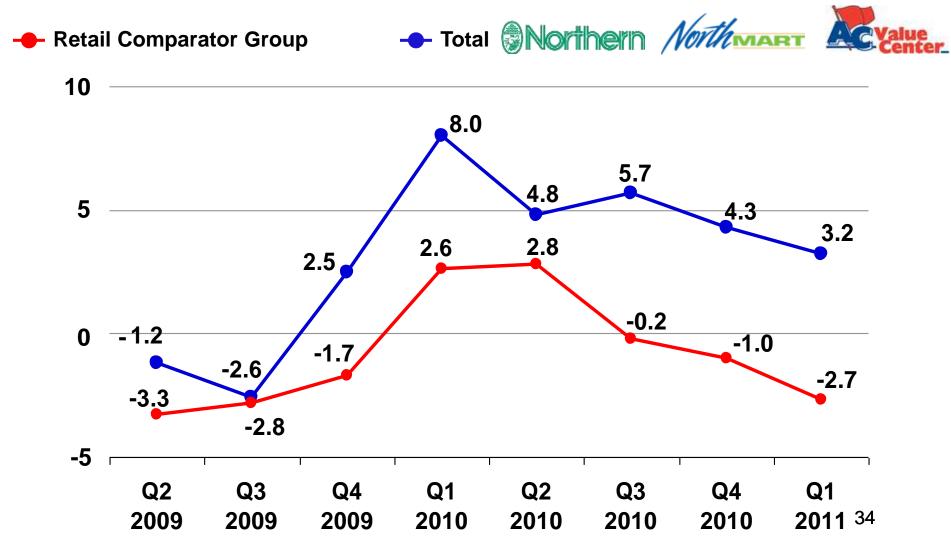








### **Northern Banners Same Store Sales**





## **Northern Banners 2011 Outlook**

Carry over government spending



## **Northern Banners 2011 Outlook**

Carry over government spending

Resources development continues



#### **Northern Banners 2011 Outlook**

Carry over government spending

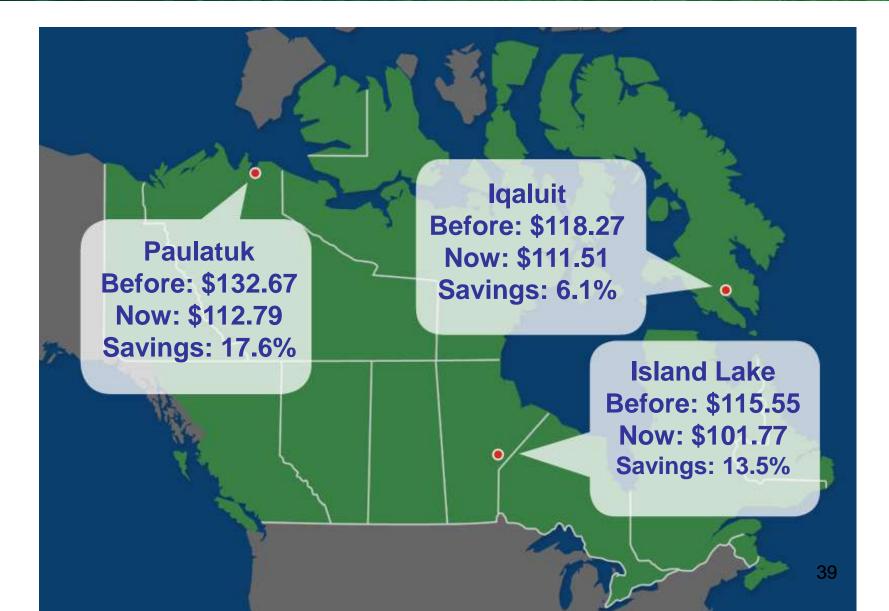
Resources development continues

Headwind from higher fuel prices



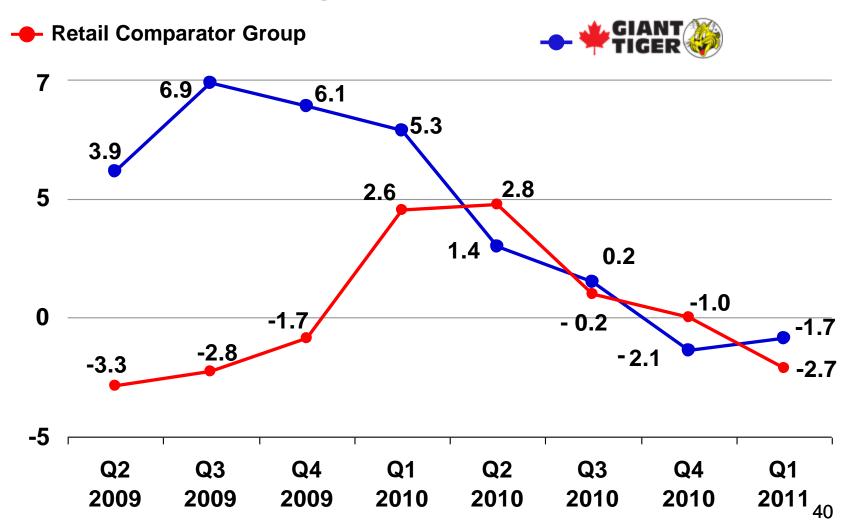
#### **Nutrition North**







#### **Giant Tiger Same Store Sales**





#### **Giant Tiger 2011 Outlook**

✓ Great match with today's consumer



### **Giant Tiger 2011 Outlook**

✓ Great match with today's consumer

✓ Food margins are improving



## **Giant Tiger 2011 Outlook**

✓ Great match with today's consumer

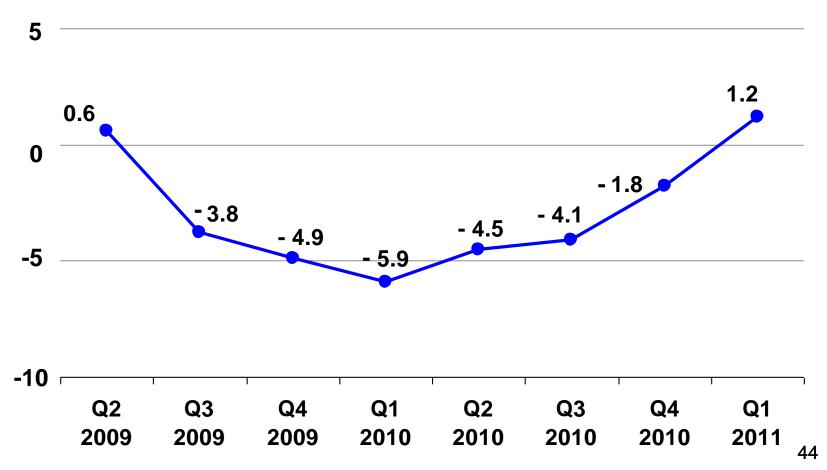
✓ Food margins are improving

✓ Fashion is still a question



#### **Cost-U-Less Same Store Sales**







#### **Cost-U-Less 2011 Outlook**

✓ Food sales and margin growth



#### **Cost-U-Less 2011 Outlook**

✓ Food sales and margin growth

✓ Modest recovery in Pacific



#### **Cost-U-Less 2011 Outlook**

✓ Food sales and margin growth

✓ Modest recovery in Pacific

Performance Improvement Plan Launched



## **"More Growth In Store" Priorities**





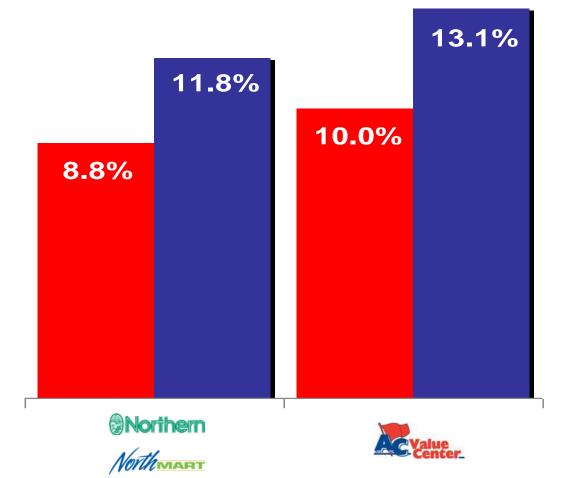
## **"More Growth In Store" Priorities**

#### ✓ Perishables





# More Performance from Perishables..... Produce





## **"More Growth in Store" Priorities**

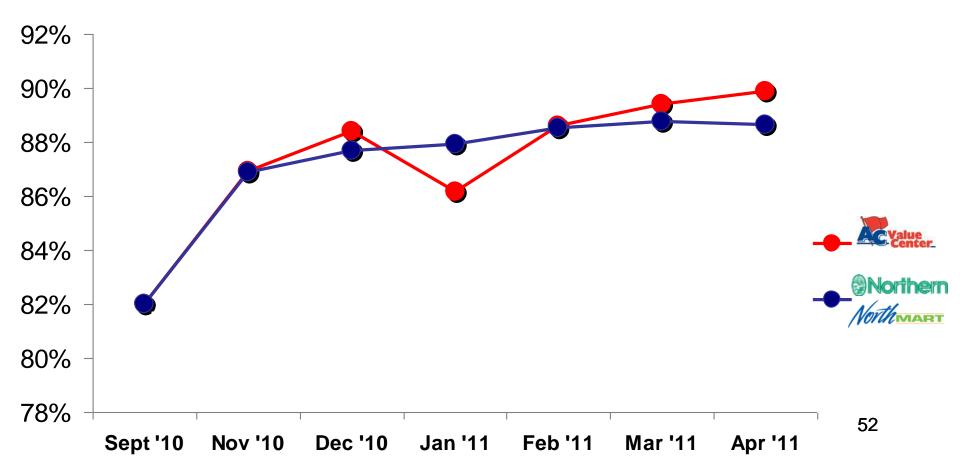
- ✓ Fix Perishables
- ✓ In Stock





#### Key Strategic Priorities – In-Stock Rate Improvement

#### ✓ Be Business Ready





## **"More Growth in Store" Priorities**

- ✓ Fix Perishables
- ✓ In Stock
- ✓ Supply Chain

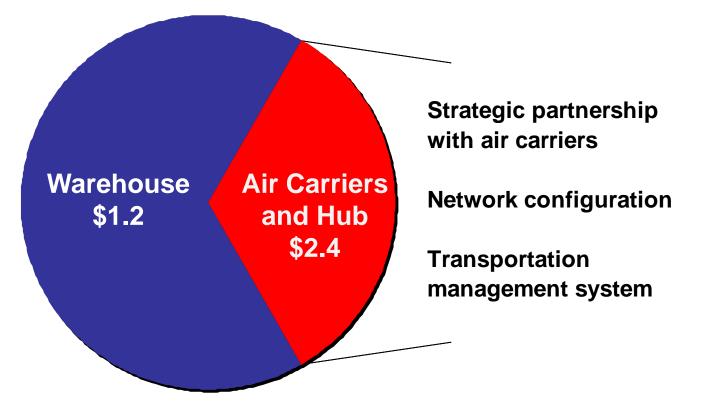




## More Advantage From Our Supply Chain ...

### **2011 Targeted Savings**

(\$ in millions)





## **"More Growth in Store" Priorities**





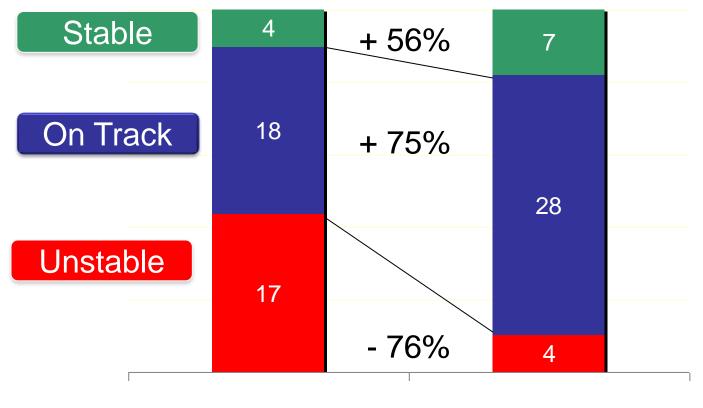
## **"More Growth in Store" Priorities**

#### ✓ Store Management Stability





#### More Store Stability....



November 2010

April 2011



## **"More Growth in Store" Priorities**

- ✓ Store Management Stability
- Customer Insight

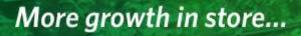




# More Customer Insight...

✓ In-store intercepts
✓ In-home interviews
✓ Social media





FOLLOW US ON

FOLLOW US ON



SUBSCRIBE TO OUR CHANNEL





## **"More Growth in Store" Priorities**

- ✓ Store Management Stability
- Customer Insight
- Leadership & Execution





#### More Leadership & Execution....

✓ "Doing the work right"







### More Leadership & Execution....

✓ "Doing the work right"✓ Proven practices







#### More Leadership & Execution....

✓ "Doing the work right"
✓ Proven practices
✓ Cascaded to 300 managers







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Northern Northmart







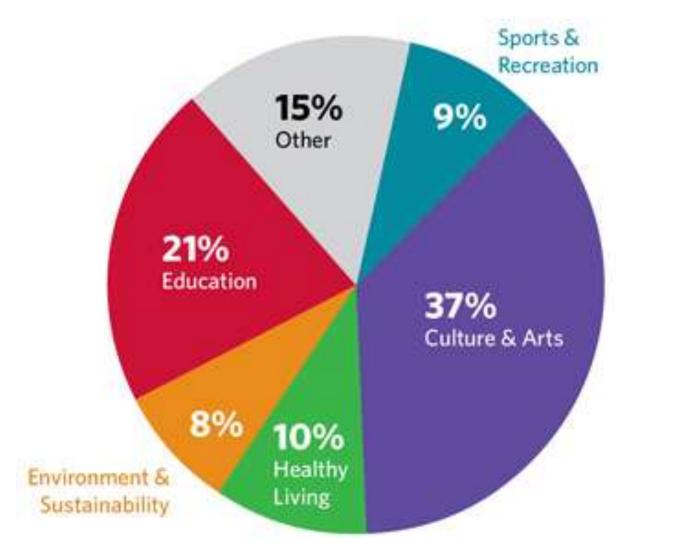


## **Our Community Promise...**

"To help create strong, healthy futures for the communities we serve and live in."



## **Our Community Promise... By The Numbers**





# **Our Community Promise... In Action**

#### ✓ Greener Tomorrow Program





# **Our Community Promise... In Action**

- ✓ Greener Tomorrow Program
- ✓ Team North West Diabetes





## **Our Community Promise...In Action**

- ✓ Greener Tomorrow Program
- ✓ Team North West Diabetes
- ✓ United Way







Nor'Westers are associated with the vision, perseverance, and enterprising spirit of the voyageurs who pushed past limits to further our Company's growth during the fur trade. We trace our roots to 1668, and the establishment of one of North America's early trading posts at Waskaganish on James Bay. Today, we continue to embrace this pioneering culture as true "frontier merchants."

