

## **2014 Annual Meeting of Shareholders**













### Caution Concerning Forward Looking Statements

Certain information presented today may constitute forward-looking statements. Such statements reflect the Company's current expectations, estimates, projections, and assumptions. These forward-looking statements are not guarantees of future performance and are subject to certain risks which could cause actual performance and financial results in the future to vary materially from those contemplated in the forward-looking statements. For additional information on these risks, please see the Company's Annual Information Form under the heading, "Risk Factors".





**Chairman Remarks** 



## **Giant Tiger Coupon**

## **BV Signature Chicken Breast Fillets**

GIAN1 TIGER

BV Signature Chicken Breast Fillets, 730g. No purchase required.

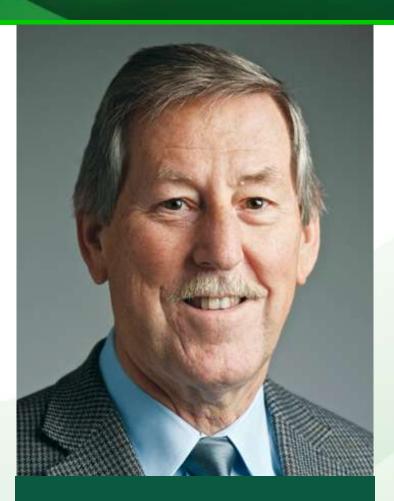
Coupon redeemable at Winnipeg Giant Tiger locations only. One coupon per person. Facsimile coupons will not be accepted. Expires June 28, 2014





**Chairman Remarks** 





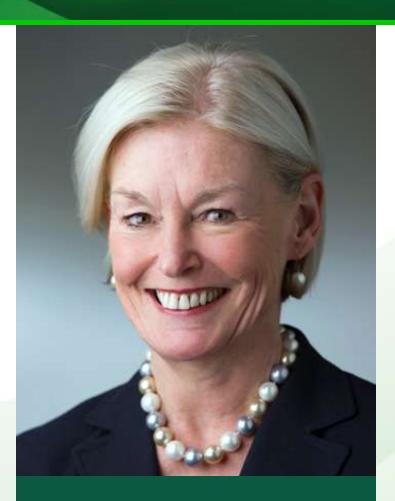
Gary J. Lukassen





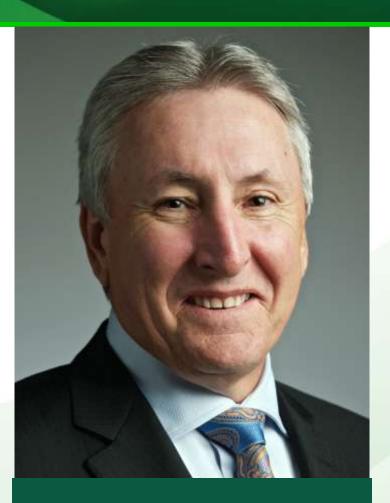
Vi Konkle





## Wendy F. Evans





**Robert J. Kennedy** 





## **Gary Merasty**





Eric L. Stefanson





Annette M. Verschuren





Frank J. Coleman



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## 1. Receive Audited Financial Statements



## 2. Appointment of Directors



## 3. Appointment of Auditors



## 4. Advisory Resolution on Executive Compensation



## 5. Shareholder Proposals





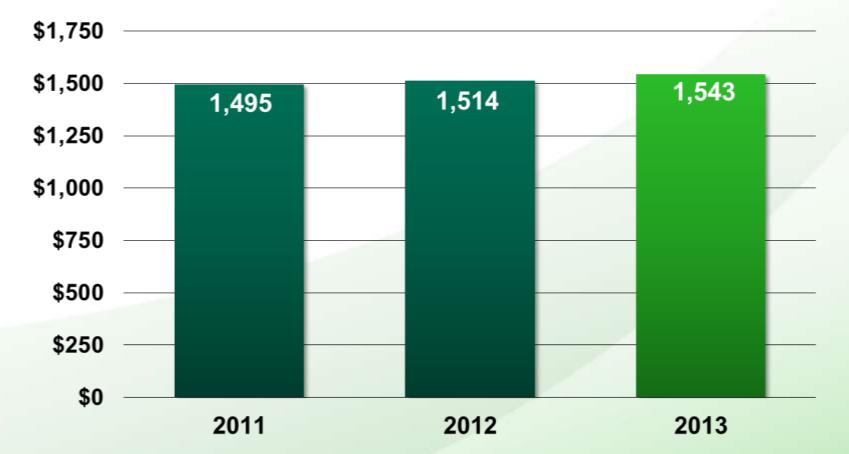
## More in Store Accomplishments



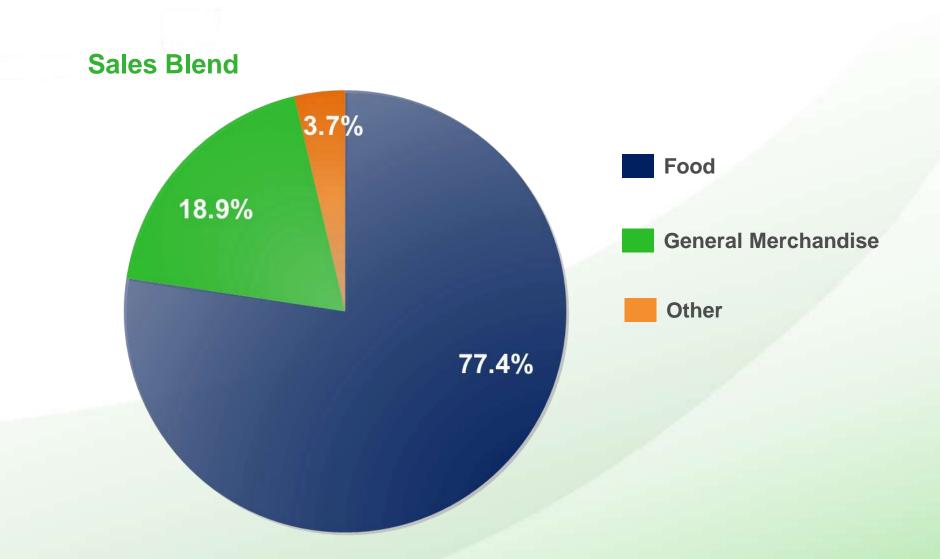
**Chief Financial Officer Remarks** 



#### Consolidated Sales (\$ in millions)









#### **Consolidated Trading Profit** (\$ in millions)





#### **Consolidated Net Earnings** (\$ in millions)





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**Consolidated Sales** (\$ in millions)



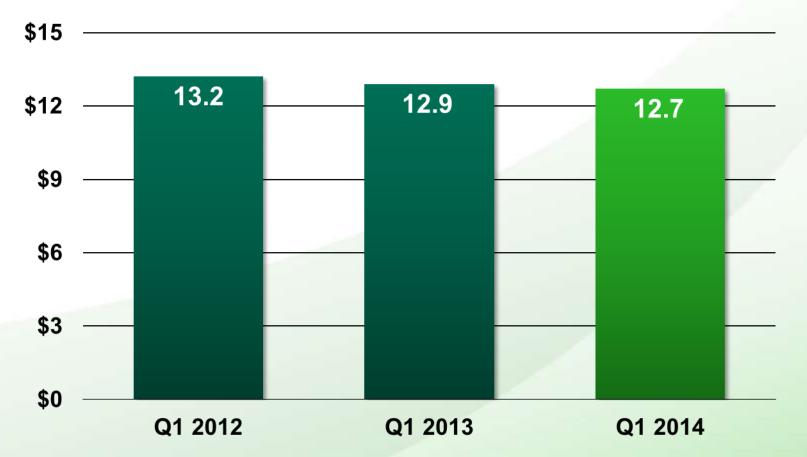


#### **Consolidated Trading Profit** (\$ in millions)





### **Consolidated Net Earnings** (\$ in millions)





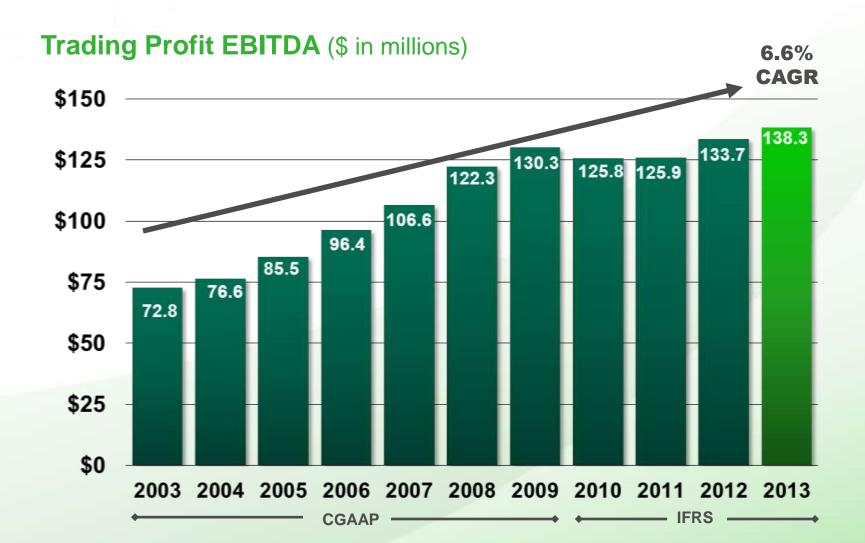
### Quarterly Dividends (\$ per share)



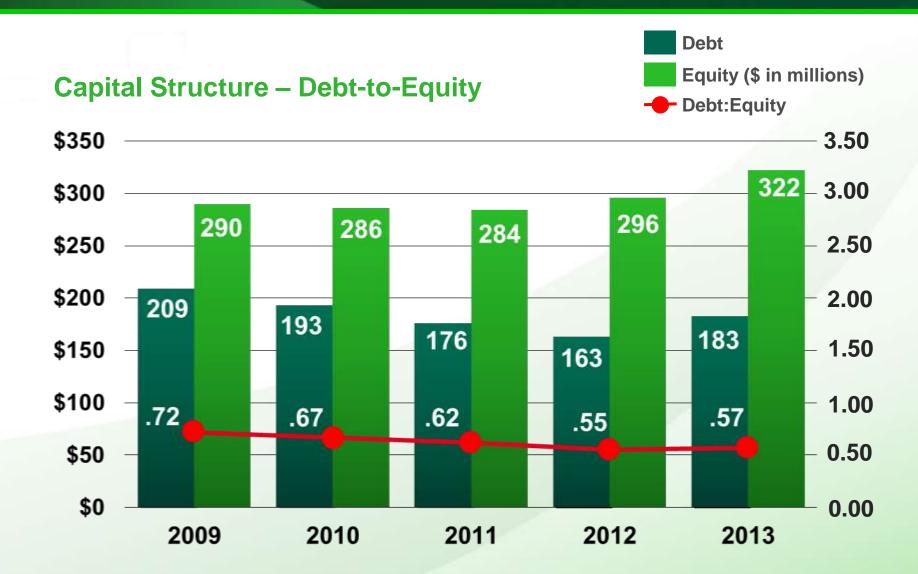


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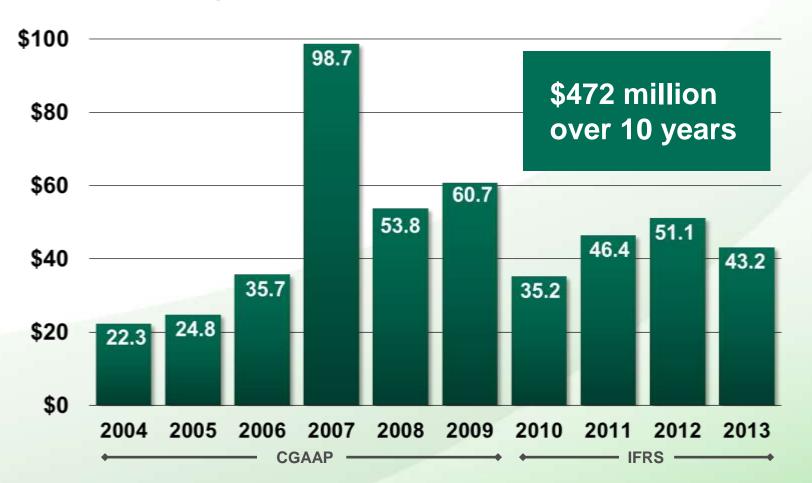




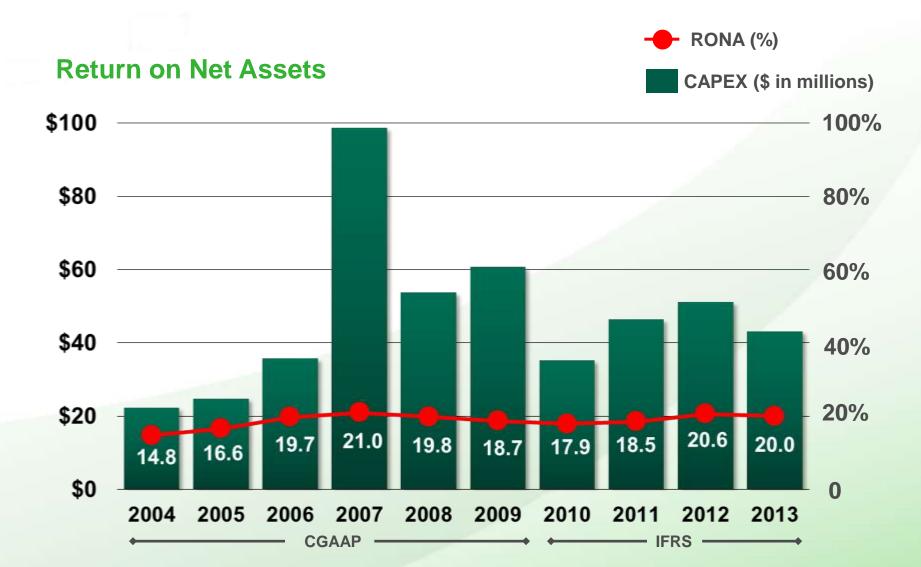


### Capital Investments & Business Acquisitions

CAPEX (\$ in millions)

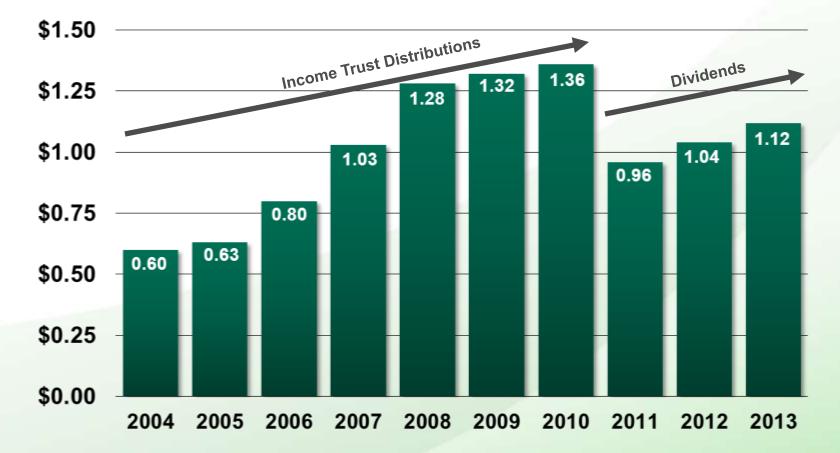






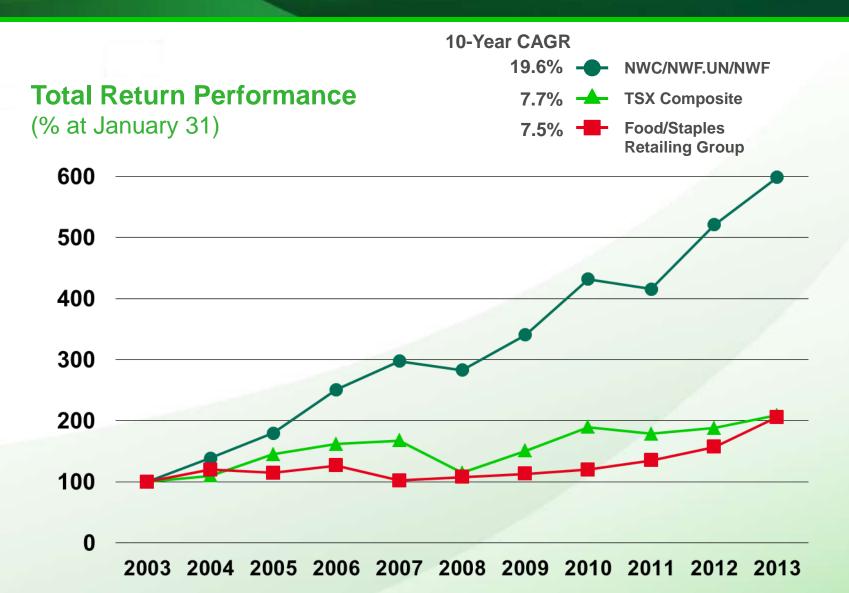


#### **Distributions/Dividends per Unit/Share** (excluding special distributions)





**Financial Performance** 





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# **More for Our Customers** President & CEO Remarks



## **Our Purpose**

More than being a retailer, we provide solutions to help the lives of people in hard-to-reach communities.



## At the Heart of North West

Community relationships, local presence and how we use it, getting it there, and the way we work are at the heart of North West's performance and potential.



# **Planning Insights**

Start with the store network



# **Planning Insights**

- Start with the store network
- Plan to grow within, not with the market



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- Start with the store network
- Plan to grow within, not with the market
- Focus on what moves the profit needle



# **Planning Insights**

- Start with the store network
- Plan to grow within, not with the market
- Focus on what moves the profit needle
- Unconventional works for us



# **2014 – 2017 Priorities**



# **2014 – 2017 Priorities**

**1.** Concentrate on "Top 40" markets



# **2014 – 2017 Priorities**

- **1.** Concentrate on "Top 40" markets
- **2.** Narrow product and services effort



# **2014 – 2017 Priorities**

- **1.** Concentrate on "Top 40" markets
- **2.** Narrow product and services effort
- 3. Put customers and stores at the centre of all work



# **Concentrate on "Top 40" Markets**

- Cuts through store complexity
- Justifies time to create tailored store plans
- Approach is working in Barbados and Bethel, AK



# **Concentrate on "Top 40" Markets**

Capital investment of \$3 million per store

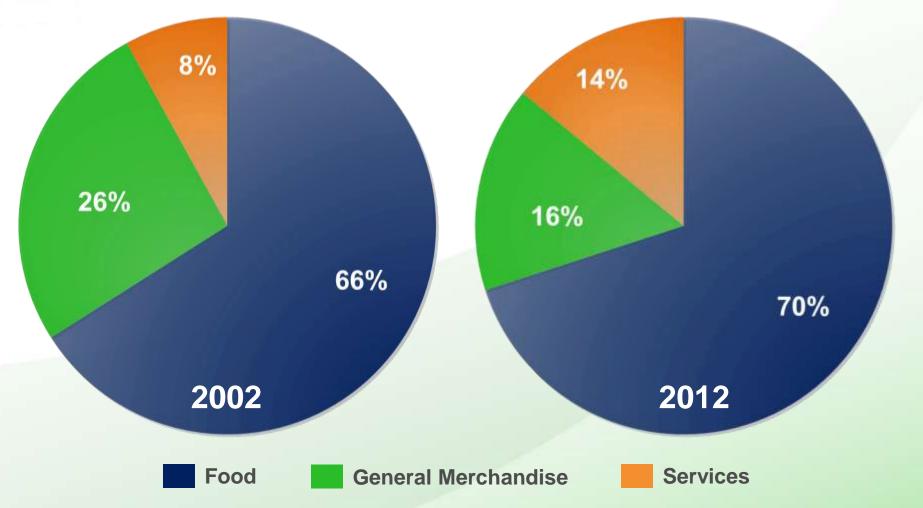


# **Concentrate on "Top 40" Markets**

- Capital investment of \$3 million per store
- Time investment on execution and store capability

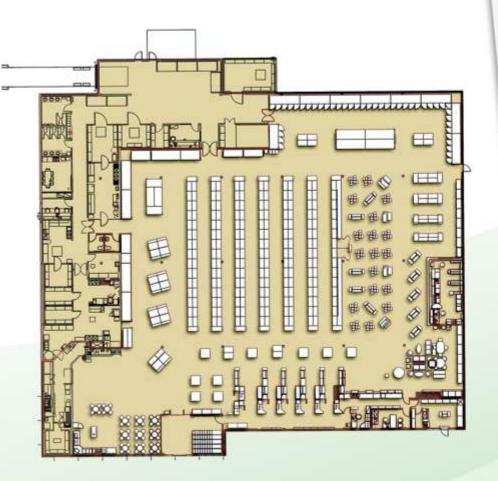


#### **Gross Profit Blend**





## Cross Lake, MB







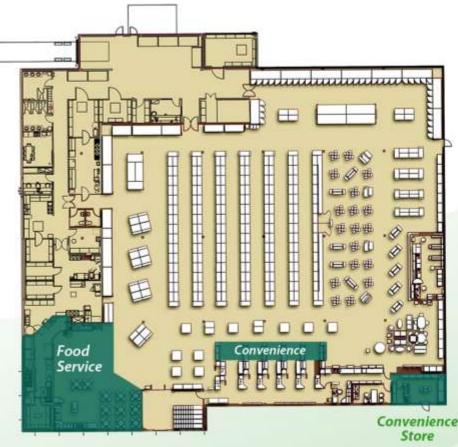
## **Perishables**







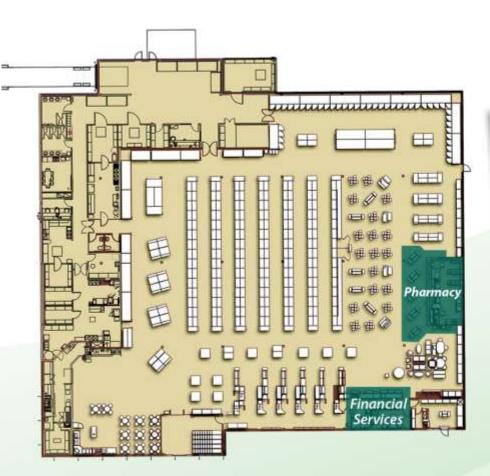
## **Convenience Foods**







## **Services**

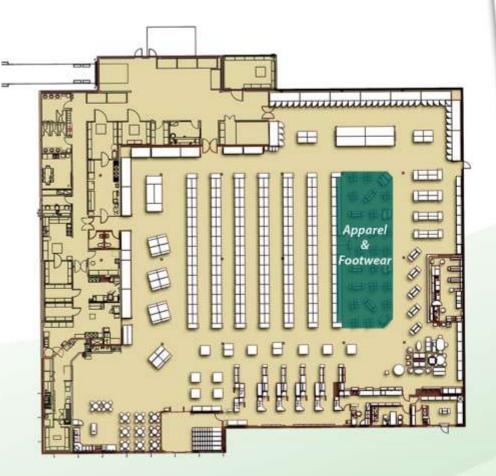




10 yr. CAGR **17.0%** 



## **Apparel & Footwear**

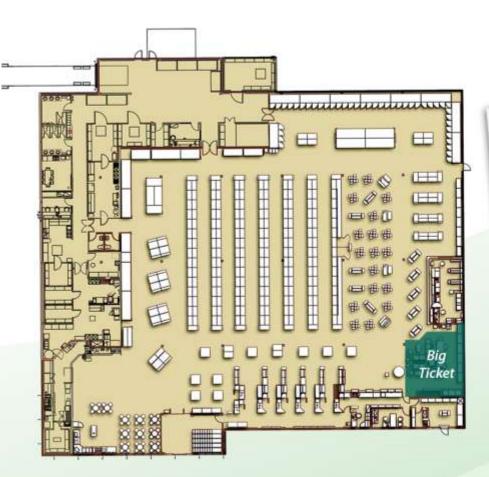




10 yr. CAGR -2.1%



## **Big Ticket**





## 10 yr. CAGR **0.3%**



## **Centre Store**





10 yr. CAGR **4.0%** 



# **Back Room & Warehouse** HECK OF Back Room E Œ H EE



## **Customer Driven Store Centric**





# **The Right Structure & Leadership**

- Flatter structure
- Cross-enterprise accountability
- C-level leadership



# **The Right Work**



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