

2015 Annual General and Special Meeting of Shareholders













# Caution Concerning Forward Looking Statements

Certain information presented today may constitute forward-looking statements. Forward looking statements are predictive in nature and include future conditional financial performance, including sales, earnings, growth rates, capital expenditures, debt levels and financial capacity. Such statements reflect the Company's current expectations, estimates, projections, and assumptions. These forward-looking statements are not guarantees of future performance and are subject to certain risks which could cause actual performance and financial results in the future to vary materially from those contemplated in the forward-looking statements. For additional information on these risks, please see the Company's Annual Information Form under the heading, "Risk Factors". In addition, certain non-IFRS financial measures may be discussed or referred to today. These measures do not have a standard meaning prescribed by IFRS and therefore may not be comparable to similar measures used by other companies. Further information on Non-IFRS measures is provided in the 2014 Annual Report.



























**Stewart Glendinning** 





**Annalisa King** 





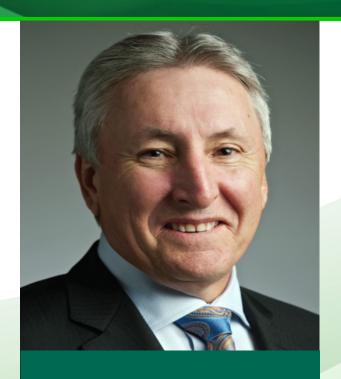
Frank J. Coleman





Wendy F. Evans





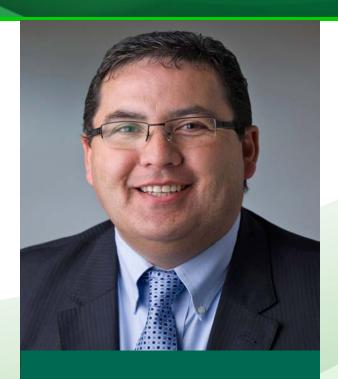
Robert J. Kennedy





Vi Konkle





**Gary Merasty** 





**Eric L. Stefanson** 





**Edward Kennedy** 





H. Sanford Riley



2015 Annual General and Special Meeting of Shareholders





### 1. Receive Audited Financial Statements





### 2. Appointment of Directors





### 3. Appointment of Auditors





# 4. Ordinary Resolution for Approval of Amended By-Laws





# 5. Ordinary Resolution for Approval of Director Deferred Share Unit Plan





# 6. Advisory Resolution on Executive Compensation



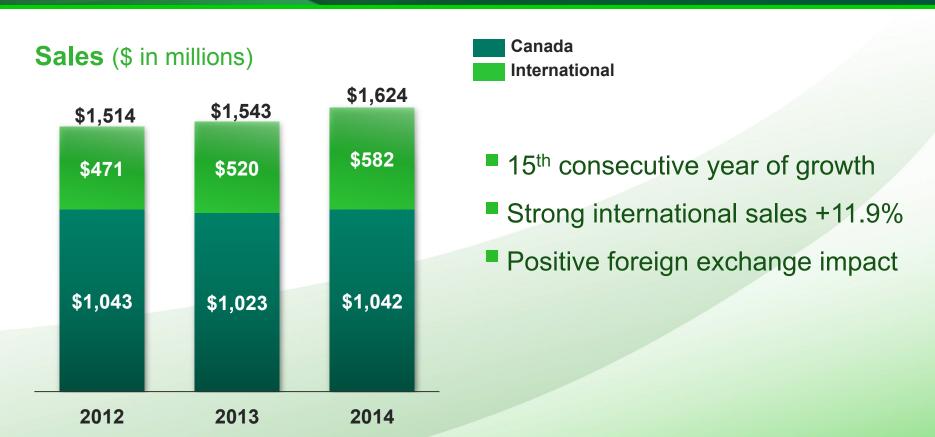
2015 Annual General and Special Meeting of Shareholders



Executive Vice-President and Chief Financial Officer Remarks



# Strong International Sales 2014 Financial Highlights





### International EBITDA Growth

2014 Financial Highlights





Canada International

International +\$9.8 million, +36%



# Adjusted EBITDA Improvement 2014 Financial Highlights





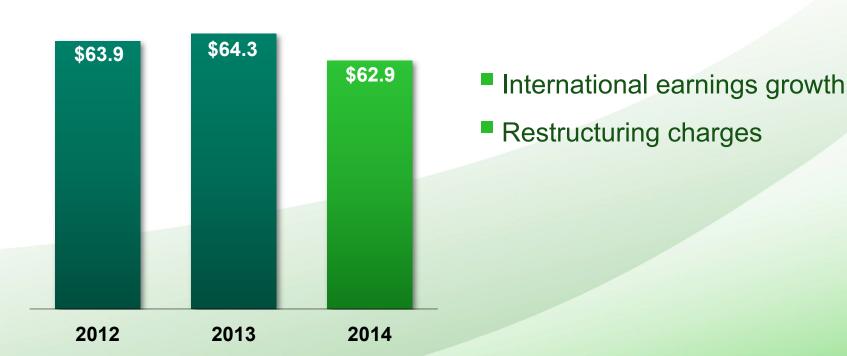
- Canada
- International
- Adjusted EBITDA\*
- International +\$9.8 million, +36%
- Canada (\$10.3 million)
- One-time charges:
  - Support office restructuring
  - Inventory clearance

\*Excluding employee restructuring and inventory clearance costs



# One-Time Costs Affect Earnings 2014 Financial Highlights

#### **Net Earnings** (\$ in millions)



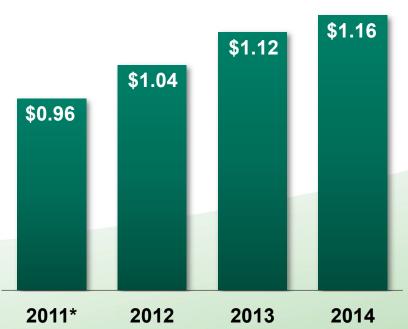


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## Track Record of Dividend Growth Financial Performance

#### **Annual Dividends** (\$ per share)



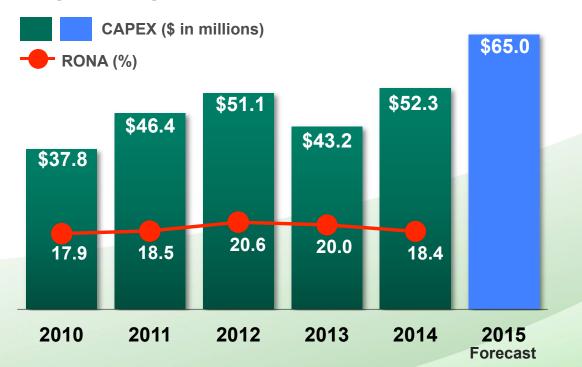
- 3.6% increase in dividends in 2014
- 20.8% increase since conversion to corporation

<sup>\*</sup>Excludes final distribution from North West Company Fund



# Investing for Growth Financial Performance

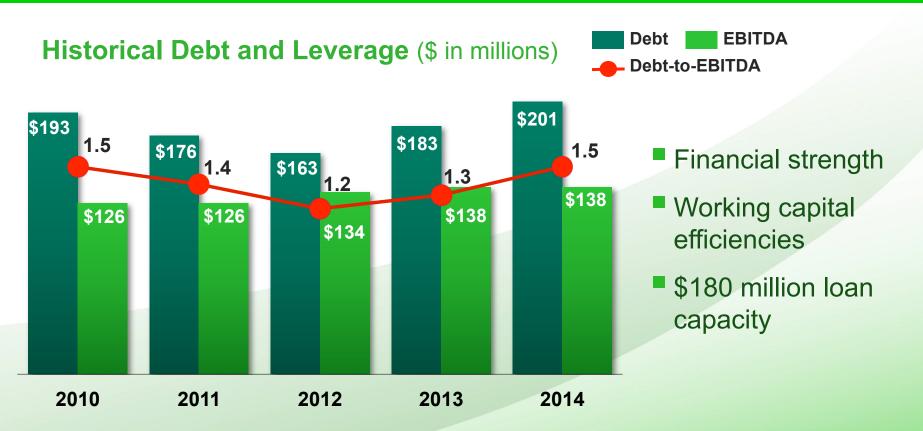
#### **Capital Expenditures & Return on Net Assets**



- Attractive returns
- Increasing investment

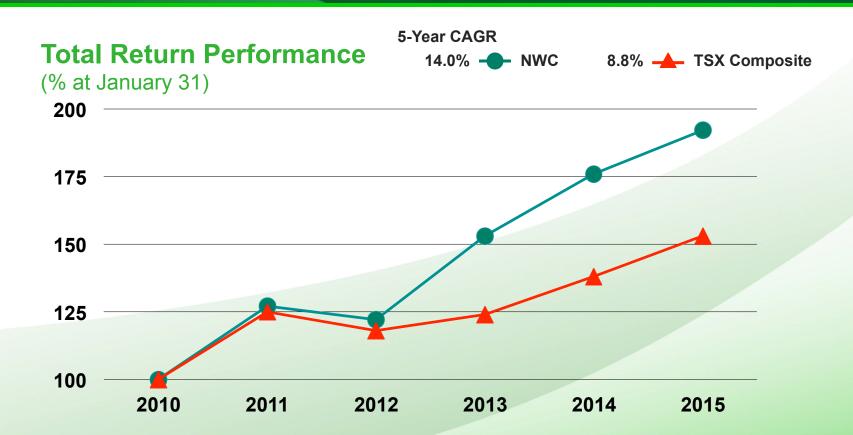


## Strong Cash Flow, Low Debt Financial Performance





## Balanced Approach to Shareholder Returns Financial Performance

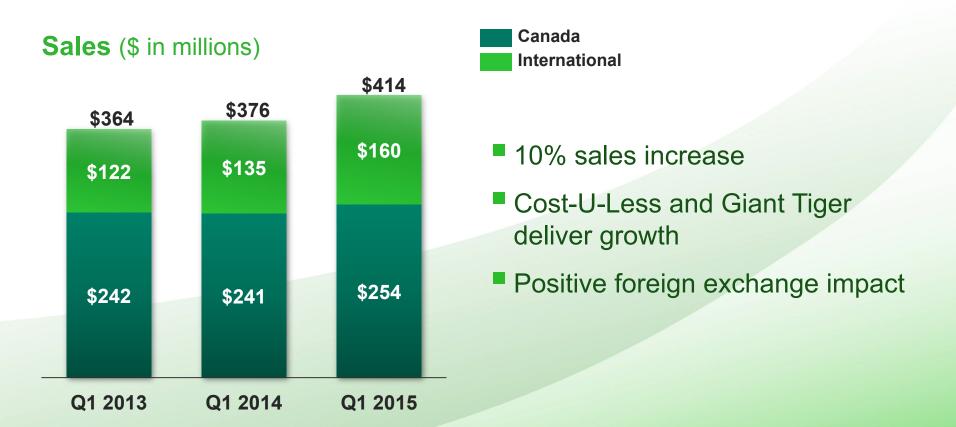




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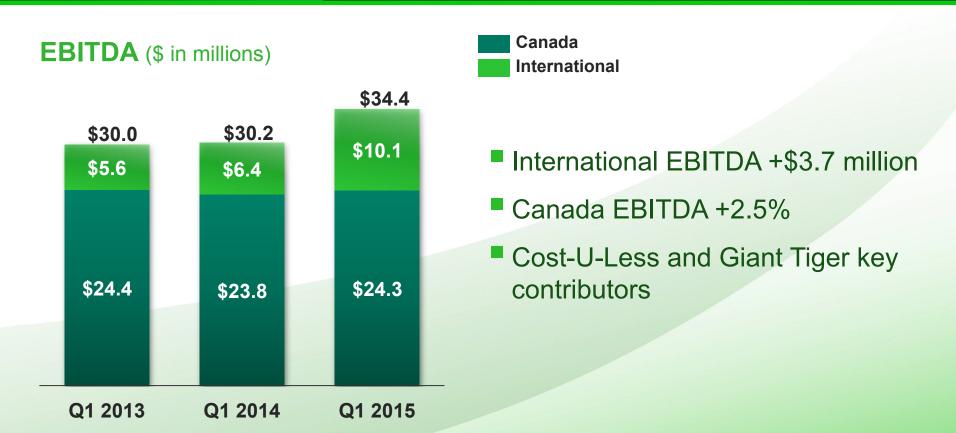


# Sales Momentum 2015 First Quarter Performance





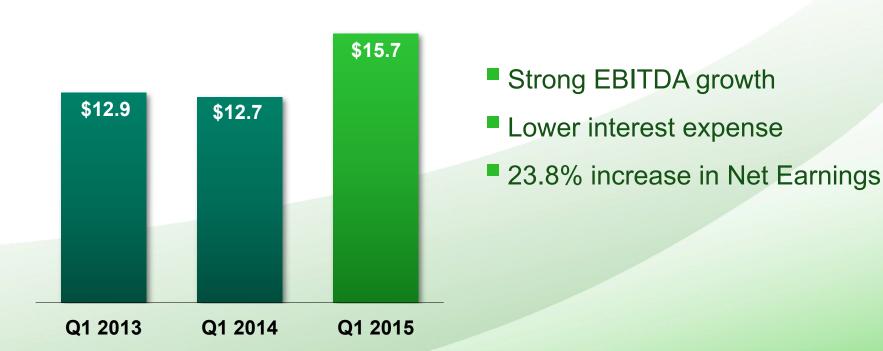
# Strong EBITDA Performance 2015 First Quarter Performance





# Solid Net Earnings 2015 First Quarter Performance

### **Net Earnings** (\$ in millions)





# Stable Dividends 2015 First Quarter Performance

### **Quarterly Dividends** (\$ per share)



Potential for future increase



## A Time to Invest

2015 Annual General and Special Meeting of Shareholders



## A Time to Invest

President & CEO Remarks



### Our Mission & Vision



## **Vision**

To help people and communities to live better

## **Mission**

To be the one-stop, trusted store of choice



### Great Start to 2015



- Cost-U-Less & Giant Tiger
- Cost-U-Less tied to US recovery
- Alaskans to gain spending power



### Giant Tiger Performance



- Early spring weather
- Better operating standards
- Improved product offer



### Store Breadth Delivering Results





### More for Our Customers



## A Time to Invest

Video Placeholder



### Right Time to Invest

- Track record of disciplined spending
- Higher investment = higher potential



### Right Time to Invest

### **Sustainable 10% Returns**



- Track record of disciplined spending
- Higher investment = higher potential



### The One-Stop Trusted Store of Choice



- The best at serving remote markets
- "Go-to" source and solution provider
- Unique insights



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- "Go-to" source and solution provider
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### **Sustainable 10% Returns**

## SUPERIOR CUSTOMER SOLUTIONS

Convenient

Reliable

**Right Product & Services** 

**Look for Best Deals** 



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#### **Sustainable 10% Returns**

One-Stop Trusted Store of Choice

## GREATER COMMUNITY IMPACT

**Employment** 

**Partnerships** 

Investment

**Support** 



#### **Sustainable 10% Returns**

One-Stop Trusted Store of Choice GREATER COMMUNITY
IMPACT

**Employment** 

**Partnerships** 

Investment

**Support** 



#### **Sustainable 10% Returns**

One-Stop Trusted Store of Choice

## GREATER COMMUNITY IMPACT

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Investment

**Support** 



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One-Stop Trusted Store of Choice

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### **Sustainable 10% Returns**

One-Stop Trusted Store of Choice

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### **Sustainable 10% Returns**

One-Stop Trusted Store of Choice

Top Categories

Top Markets Logistics Innovation

New Markets Store Connect





One-Stop Trusted Store of Choice

**Top Categories** 

Top Markets Logistics Innovation

New Markets Store Connect



Categories

### Top Five Priorities

**Store** 

Connect

## **Sustainable 10% Returns** One-Stop **Trusted** Store of Choice Top

Logistics

**Innovation** 

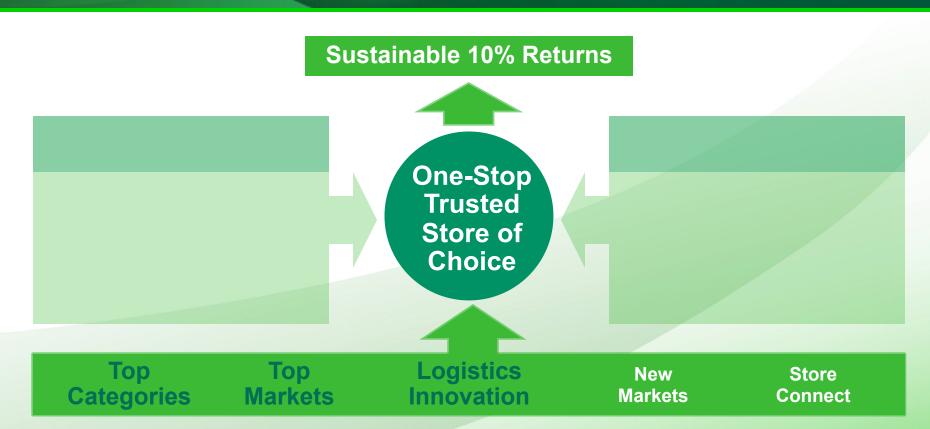
New

**Markets** 

Top

**Markets** 

















Leverage local store reach





- Leverage local store reach
- Innovative pharmacy services





- Leverage local store reach
- Innovative pharmacy services
- Baby category potential





- Redeploy working capital
- Free valuable selling space



### **Top Markets**



2015 11 new markets in northern Canada



### **Top Markets**



- 2015 11 new markets in northern Canada
- 2016 16 new markets



### Top Markets



- 2015 11 new markets in northern Canada
- 2016 16 new markets
- 2017 major investment in Iqaluit, NU







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- 2016 16 new markets
- 2017 major investment in Iqaluit, NU
- Leverage local knowledge





- 2015 11 new markets in northern Canada
- 2016 16 new markets
- 2017 major investment in Iqaluit, NU
- Leverage local knowledge
- Win-win: attractive returns and value to customers





Talent brings stores to life





- Talent brings stores to life
- Another attractive investment opportunity





- Talent brings stores to life
- Another attractive investment opportunity
- Strong support teams in place





- Talent brings stores to life
- Another attractive investment opportunity
- Strong support teams in place
- Funded by admin reductions





 Aimed at creating clear advantages





- Aimed at creating clear advantages
- Challenge for bigger retailers





- Aimed at creating clear advantages
- Challenge for bigger retailers
- Drive capabilities





- Need for robust and affordable connections
- Upgrading underway
- New partnerships on the horizon



#### **New Markets**



- Expand Giant Tiger store base
- Selectively consider acquisitions



#### **Store Connect**



- Store centered
- User-friendly
- Encourages ideas and action
- The way we want to work at North West



#### A Commitment to Our Core

- Vision and Mission are unchanged
- Customer value offer remains compelling
- Strategy builds on greatest advantages



# A Time to Invest



## A Time to Invest

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